



familytapestry

SR DIRECTOR OF CASE MANAGEMENT

Want to join one of South Texas' premier child welfare agencies in "restoring innocence and strengthening families?" Family Tapestry, a Division of The Children's Shelter, is looking for you! Since 1901, The Children's Shelter has provided a continuum of Trauma-Informed Care for Bexar County children with a history of prolonged abuse, abandonment and/or neglect. Family Tapestry was created in 2018 to weave together the community to transform the foster care experience in Bexar County. Our goal at Family Tapestry is to ensure each child is safe in care, achieves permanency, improves their overall wellbeing, experiences fewer moves and shorter stays in care, and increases family engagement, which leads to better outcomes, trusting relationships, and meaningful connections. It takes one person to change the life of a child. Will you be part of our tapestry to fulfill our mission?

Reporting to the COO, the Sr. Director of Case Management is responsible for overseeing Case Management service delivery and designing local procedures, policies and practice standards to enhance direct service delivery to children and families. The functional areas of oversight include Conservatorship Case Management, Adoptions, Transitional Living Services, and Family Group Decision Making (FGDM). The Sr Director of Case Management ensures children, youth and families are receiving the appropriate services in accordance with federal, state, and local regulations, contract requirements, DFPS policy/procedures, Council of Accreditation (COA) and Family Tapestry policies/procedures. The Sr. Director is responsible for targeted outcomes related to child safety, placements, permanency, normalcy, and well-being. The position interacts routinely with all levels of Family Tapestry staff, Texas Department of Family and Protective Services staff, other agencies in the community, community boards, judges, schools, law enforcement and the general public.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Oversees services performed by the Case Management, Independent Living, Adoption and FGDM Directors to ensure adherence to policy, state, and federal statute and to ensure outcome goals as mandated by contract requirements are achieved.
- Ensures practice is focused on prioritizing placement stability, safety, permanency, normalcy and well-being for children and youth.
- Assesses the quality and effectiveness of the program through data reports, personal observation, feed-back from peers, clients, other agency leaders, DFPS regional staff, stakeholders, providers, and other community members as appropriate.
- Works in partnership with the Chief Operating Officer and peers to create Family Tapestry's strategic and business plans and implement new processes and approaches to achieve goals, performance outcomes and identify innovative solutions to improve upon service delivery.
- Consistently provides, and ensures program supervisors provide ongoing reflective supervision, coaching, training, and support to staff to create and maintain an environment of safety, well-being, and a highly engaged team.
- Leads staff in the continuous improvement of quality and operational processes that support service delivery through the Performance and Quality Improvement (PQI) program.

REQUIREMENTS

- Bachelor's degree required, Master's Degree in social work or related field preferred.
- Ten years' experience working in social services.
- Five years of supervisory/management experience in child welfare or relevant program
- Previous work with child/youth in TDFPS care is required

- Ability to professionally manage multiple child and or programmatic situations while confronted with changing circumstances and deadlines.
- Ability to work flexible hours, including weekend and evening hours in order to meet the needs of our clients.
- Bilingual with English and Spanish is a plus.

Family Tapestry is a Division of The Children's Shelter - an Equal Opportunity Employer committed to a culturally diverse workplace and offering a competitive pay and benefits package.

You can apply on-line by visiting our website www.familytapestry.org.