IT Data Analyst

Want to join one of South Texas' premier child welfare agencies in "restoring innocence and strengthening families?" Family Tapestry, a Division of The Children's Shelter, is looking for you! Since 1901, The Children's Shelter has provided a continuum of Trauma-Informed Care for Bexar County children with a history of prolonged abuse, abandonment and/or neglect. Family Tapestry was created in 2018 to weave together the community to transform the foster care experience in Bexar County. Our goal at Family Tapestry is to ensure each child is safe in care, achieves permanency, improves their overall wellbeing, experiences fewer moves and shorter stays in care, and increases family engagement, which leads to better outcomes, trusting relationships, and meaningful connections. It takes one person to change the life of a child. Will you be part of our tapestry to fulfill our mission?

The IT Data Analyst is responsible for overseeing and conducting the conversion of data into insights that lead to informed business decisions. Identifies, communicates and resolves data gaps and maintains accuracy and relevance of data used within the organization's business systems. The IT Data Analyst is an SQL expert responsible for developing dashboards and doing ad hoc reports at the request of management. Responsible for the data warehouse. .

Responsibilities Include:
- Understands the organization's functional and data requirements.
- Identifies and resolves data gaps; ensures data accuracy within and across multiple data systems.
- Identifies trends in the organization's data and enables continuous improvement in data quality.
- Develops models and ad hoc reports, as well as complex SQL scripts for the analysis and improvement of data.
- Performs regular maintenance and upgrades of data warehouse servers, including SQL.
- Guides various business departments in appropriate and effective use of data.
- Supports change management activities pertaining to data analysis across the organization.
- Provides Data Quality & Analytics Manager with technical assistance when needed; assists with designated projects.
- Participates in agency strategic work groups, as assigned.
- Demonstrates strong commitment to meeting the needs of our customers (children, community members, co-workers, donors, managers and volunteers), in a friendly, outgoing and professional manner.

Requirements:
- Minimum of two years of experience in a data analyst position, including experience with report creation, modeling and trend analysis leading to actionable insights from raw data and information.
- Bachelor's degree in Computer Science, Data Science, Information Technology or a related field is preferred.
- Advanced knowledge of database design principles, quality improvement principles and data integrity principles.
- Demonstrated proficiency and advanced knowledge of SQL, including performing administrative tasks on SQL servers.
- Experience with IT business applications, including reporting, analytics, data warehousing, data visualization tools, Microsoft Office, and general ledger systems.

Family Tapestry is a Division of The Children's Shelter - an Equal Opportunity Employer committed to a culturally diverse workplace and offering a competitive pay and benefits package.

You can apply on-line by visiting our website www.familytapestry.org or in person at:

2939 W. Woodlawn Ave.

San Antonio, TX 78228

Monday-Friday 8am-5pm