



## **Case Management Supervisor**

Want to join one of South Texas' premier child welfare agencies in "restoring innocence and strengthening families?" Family Tapestry, a Division of The Children's Shelter, is looking for you! Since 1901, The Children's Shelter has provided a continuum of Trauma-Informed Care for Bexar County children with a history of prolonged abuse, abandonment and/or neglect. Family Tapestry was created in 2018 to weave together the community to transform the foster care experience in Bexar County. Our goal at Family Tapestry is to ensure each child is safe in care, achieves permanency, improves their overall wellbeing, experiences fewer moves and shorter stays in care, and increases family engagement, which leads to better outcomes, trusting relationships, and meaningful connections. It takes one person to change the life of a child. Will you be part of our tapestry to fulfill our mission?

The Case Management Supervisor has responsibility for supervising the Case Management Specialists. Using advanced knowledge in the area of child welfare, the Case Management Supervisor exercises discretion and independent judgment in making decisions on the overall management and delivery of services to children on their caseload, aimed at achieving safety and permanency. This position will coordinate and facilitate activities working towards moving the child to a permanent home.

### **Responsibilities Include:**

- Responsible for overseeing and monitoring case management services as required by the contract and licensing regulations; ensures the coordination of admissions, case planning, extensions and discharges of child/youth follow appropriate rules and regulations.
- Works closely with professional and childcare staff of Family Tapestry network providers, DFPS and community partners to ensure the delivery of services outlined in the child/youth service plan
- Intervenes actively to advocate on behalf of child/youth when agreed upon services are not delivered in timely efficient and accessible manner.
- Responsible for interviewing, hiring and training employees; planning, assigning and directing work; evaluating performance; coaching and developing staff.
- Supports the strengthening and management of the culture and practices that reflects the organization's mission and core values and fosters high engagement in staff.
- Builds and maintains strong, collaborative relationships with the provider network and children and youth.

### **Requirements:**

- Minimum of three years of supervisory experience
- Bachelor's Degree from an accredited college or university in social work or related field; Master's degree is preferred.
- Previous work in the foster care system or understanding of the Texas DFPS system is preferred.
- Working knowledge of Minimum Standards for Child Placing Agencies is preferred.
- Bilingual with English and Spanish is a plus

**Family Tapestry is a Division of The Children's Shelter - an Equal Opportunity Employer committed to a culturally diverse workplace and offering a competitive pay and benefits package.**

You can apply on-line by visiting our website [www.familytapestry.org](http://www.familytapestry.org) or in person at:

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San Antonio, TX 78228  
Monday-Friday 8am-5pm